



IP Telephony

Contact Centers

Mobility

Services

OVERVIEW

- Leverage your WAN infrastructure for voice calls
- Rapidly deploy head office functionality in remote sites
- Reduce branch telephony expenditures
- Get rapid roll out of business productivity features — personalized voicemail, auto attendant, call log, speed dial, conferencing and other features

Avaya one-X™ Quick Edition — Intelligent Communications for Branch Offices



Avaya one-X™ Quick Edition is designed for companies that want an easy and cost-effective way to outfit their branch offices with the latest communications capabilities, leverage existing infrastructure and reduce costs.

Quick Edition delivers customizable business class communication features including voice mail, conferencing, auto-attendant and rich call management features. This provides you with the ability to connect multiple remote branches and manage them centrally. Routing voice traffic over your internet or wide area network connections can reduce costs and simplify your corporate network, while leveraging your existing infrastructure. Quick Edition is a simple, cost-effective and connected business communication system.

Designed for branch offices

Your branch offices play a critical part in your overall operations — for sales, customer service and more. In the branch, employees may interact with customers, take orders and provide support. You need

a communications system that lets your branches demonstrate the same professionalism that's conveyed at headquarters and also helps your employees operate efficiently and productively.

Avaya one-X Quick Edition was designed to deliver the communications features and applications branch offices rely on most.

A server-less system

Quick Edition eliminates the need for a central server without eliminating performance. Embedding communication software in the phones removes cost and increases reliability. The system utilizes SIP-based Peer-to-Peer technology. That means all telephones in the network communicate directly with each other and

join together dynamically to participate in call routing, call handling and other network-related processes that would otherwise be handled by a central server.

Leverage your Infrastructure

With SIP based trunking, a Quick Edition equipped small branch office can connect to headquarters over the wide area network. This allows a branch office to leverage investments in WAN infrastructure and monthly WAN charges, while reducing or eliminating regular phone lines. IP Phones with switch ports, plug straight into the local area network – so there's just one Ethernet cable per desk. What's more, with Avaya Communication Manager solutions in the core network your entire corporation can benefit from enterprise wide dialing, and on network voice calls, leveraging your investments and reaping the benefits of IP.

Centralized Management

Avaya one-X Quick Edition comes with a Multisite Provisioning Tool, allowing multiple locations to be configured or upgraded centrally, at the touch of a button.

For headquarters staff, this simple yet powerful ability to manage branch settings, without having support staff on-site, reduces the administrative burden of managing a multi-location enterprise voice and data network.

Scale and Simplicity

It's scalable too. As employees are added to the branch, simply add telephones to the Local Area Network as required. Should your business needs change in the future, Quick Edition phones will be upgradeable to more advanced Avaya solutions such as Communication Manager or IP Office. This gives you the peace of mind that your investment is protected.

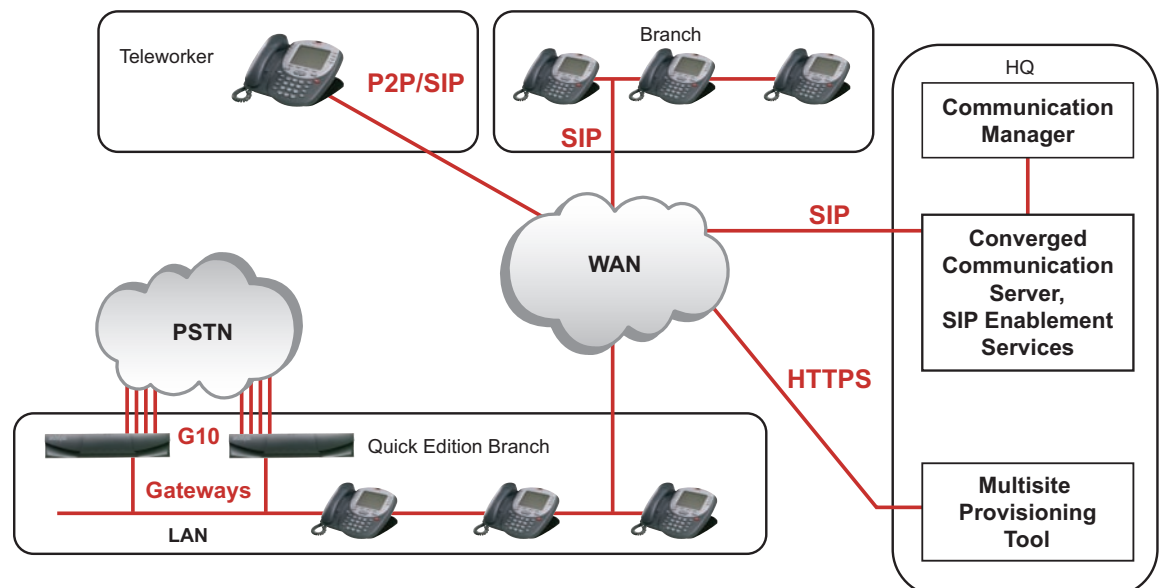
The communications features you need

Avaya one-X Quick Edition is designed with the communications features and applications branch offices rely on most:

- **Call management capabilities** for handling incoming calls professionally and efficiently — including a built-in auto attendant.

Avaya one-X™ Quick Edition Local Area Network

Branch Configuration



Avaya one-X™ Quick Edition phones connect directly to your LAN and configure themselves. A complete solution is operational in minutes.

The display area and softkeys give quick access to features.



- **Call forwarding** so branch office employees can automatically forward calls to wherever they are working — at home, another office, or to their cell phone.
- **Conferencing** for collaborating with other employees, business partners and customers.
- **Voicemail** — the one-X Quick Edition personalized voice mail system has room for 20 minutes of messages per employee, and with the ability to manage voicemail from an email client, it drives efficiency too.

Built-in backup

When you equip your branch offices with one-X Quick Edition you are giving them a system that's designed with reliability in mind. The distributed nature of a peer-to-peer based system means that each telephone in the system has all of the software needed for the system to function. That means all telephones on the network can act as a backup for each other — there is no single point of failure that will cause the entire network to fail. Even in the rare event of a telephone failure, all call-processing functions are preserved. Users can still collect voicemail messages from any telephone that has access to the IP network, and incoming calls will continue to be answered by voicemail.

Why Avaya?

Over one million businesses rely on Avaya communications solutions — businesses of every size in every industry. They turn to Avaya because they know that Avaya has the experience and expertise to design and implement communications solutions that help business and their employees perform more efficiently and productively.

Companies with multiple locations turn to Avaya for the communications solutions that enable the entire organization to operate more cohesively and cost-effectively, projecting a consistent image to customers. With one-X Quick Edition, Avaya is delivering the server-less solution that will make it easier than ever for companies to equip their branch offices with the latest communications capabilities.

Is Avaya one-X Quick Edition the right solution for your organization? Talk to us and learn more. Visit us at avaya.com or contact your Avaya Authorized BusinessPartner.

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

The Avaya logo consists of the word "AVAYA" in a bold, white, sans-serif font, centered on a red rectangular background.

COMMUNICATIONS
AT THE HEART OF BUSINESS

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