

# THE KINGDOM CONNECTION

A Kingdom Telephone Company Publication

April 2010

ANNUAL MEETING 2010



MAKING LIFE BETTER

## 2010 ANNUAL MEETING UPDATE

A record number of stockholders took advantage of pleasant weather and crowded into South Callaway R-II High School on March 6 for the 55th Annual Meeting. They selected a new director to represent the At Large: Northern Exchanges, making Danelle Uebinger the first woman to join the Board of Directors. President Doug Lensing (Rhineland) and Director Jim Hughes (Hatton) will retain their positions. A quorum was reached with 349 shareholders, 33 proxies and 18 assignments. No new business was raised.

Kingdom Technology Solutions displayed a variety of electronic equipment from a large screen television to business telephone systems. A representative from Missouri One Call was on hand with a presentation about safe digging and excavating. Other exhibitions focused on the Community Grant program, the Youth Tour and plans for another afghan raffle for our Christmas families.

Lunch was served by the Callaway County 4-H Clubs, and Michael's Country Classics entertained in the gym.

The meeting concluded with the drawing of the registration prizes. Connie L. Taylor was selected as first place prize winner. She was offered her choice of prizes and picked the laptop. Edward and Audrey Bruckerhoff placed second and took home the flat screen television. The third place prize of a digital camera went to Eugene and Janice Elsenraat. The Kids' Prize, age 12 and under, was won by Bethany Morris. She was awarded a \$100 Wal-Mart gift Certificate. Kayla Brinegar was the lucky winner in the 13-18 year age group. She received an i-Pod Touch music player. The Newlywed Couple, Diane and Kenneth Leisinger, won the Nintendo Wii gaming system. Diane and Kenneth married two months ago. Other prizes awarded were 50 hams and 100 turkeys.



## LIFELINE AND LINK-UP ASSIST LOW-INCOME AND DISABLED CUSTOMERS

### FEDERAL AND STATE OF MISSOURI LIFELINE PROGRAM

Federal and State of Missouri Lifeline Program eligible low-income or disabled consumers can receive up to a \$13.50 credit on their monthly telephone bill when they participate in the Lifeline Program. The cost reduction may vary depending on each customer's eligibility and applies only to a single telephone line at the qualifying consumer's principal residence.

Qualifying consumers will receive assistance on the following services: voice grade access to the public switched network; single-party service; access to emergency services; access to operator services; access to inter-exchange service; access to directory assistance; and voluntary total toll blocking, which prevents the placement of any long-distance calls.

To qualify for LOW-INCOME LIFELINE, a consumer must participate in one of the following programs: MO HealthNet (Medicaid); Food Stamps; Supplemental Security Income; Federal Public Housing Assistance; Low-Income Home Energy Assistance; National School Lunch Program; or Temporary Assistance for Needy Families.

To qualify for DISABLED LIFELINE, the consumer must participate in one of the following programs:

Federal Social Security Disability Benefits; Federal Supplemental Security Income Benefits; Veterans' Administration Disability Benefits; State Blind Pension; State Aid to the Blind; or State Supplemental Disability Payments.

If a qualifying low-income or disabled consumer voluntarily elects toll blocking, Kingdom may not collect a service deposit to initiate Lifeline services.

### FEDERAL LINK-UP PROGRAM

The Federal Link-Up Program offers two types of assistance. Qualifying consumers may receive a reduction in Kingdom's charges for installing telephone service. They may also participate in a deferred payment plan for charges assessed for installing service, for 5202 which eligible consumers do not have to pay interest. The Link-Up reduction applies to a single telephone line at an eligible consumer's principal place of residence.

To qualify for Link-Up, consumers must meet the same low-income criteria that applies to Lifeline customers, as described above. For more details, call the Kingdom business office at 573-386-2241 or 800-487-4811.

## CELEBRATING 40 YEARS OF SERVICE

Central Office Technician Gary Call joined the Kingdom staff in a part-time capacity on February 23, 1970. He soon became a full-time employee and has recently marked forty years with the company. Gary has worked on construction, as an Installer/Repairman and in recent years, a Central Office Technician for five of our seven exchanges. We thank Gary for his dedication, loyalty and hard work.



## VISIT THE KINGDOM BLOG

For more stories like the one above about Gary Call, visit our blog at <http://kingdomtelco.wordpress.com/>. You can also click on the Wordpress link on the Kingdom home page. Look for the "W" in a box. You'll find a variety of Kingdom news, tips and tricks about your phone and Internet service, and whatever else catches our fancy.

## ON THE JOB LEARNING

Auxvasse Elementary School sixth grade classmates George Jones and Nick Forgy picked up some tips from Customer Support Technician Mike Atkisson when participating in the school's job shadowing program. Students visit local businesses to get a bird's eye view of a variety of jobs.



WE TWEET...AND TELL YOU  
IF IT'S GOING TO RAIN



FOLLOW US ON TWITTER TO RECEIVE  
WEATHER FORECASTS FOUR TIMES EVERY DAY!

A weather station is now operating at our office in Auxvasse. Its online connection allows the station to transmit forecasts to our Twitter account four times every day, at 6 a.m., noon, 6 p.m. and midnight. Follow us on Twitter to receive the forecasts on your mobile phone or computer. It's free!

Sample forecast: Wind 5.4 mph SE. Barometer 29.47 in, Falling slowly. Temperature 35.2 °F. Rain today 0.00 in. Humidity 92%

## REMOTE PC DIAGNOSTICS & REPAIR

Don't disconnect your PC and haul it to the shop! We'll diagnose and repair the problem over your broadband connection. If we can't resolve your issue remotely, we will credit the per incident charge toward an In-Store or On-Site repair.

\$29 By Phone

573-386-3655

888-889-9964

Monday - Friday

9:00 a.m. - 5:00 p.m.



## KINGDOM & AUXVASSE CREATIVE ARTS PROGRAM SPONSOR DIRECTORY PHOTO CONTEST

We are searching for a great photo for the cover of our 2010 directory. Enter a photograph you have taken and you may win a cash prize and enjoy the fun of seeing your work featured on our next phone book. First place: \$100; second place: \$50; third place: \$25. The contest is open to any resident of Callaway or Montgomery counties. Your entry must be a color photo of any subject in either portrait or landscape format. The deadline for entries is April 14, 2010. Entries may be emailed to [jackiel@ktis.net](mailto:jackiel@ktis.net), dropped off or mailed to Kingdom Telephone Co., Attn. Photography Contest, 211 S. Main St., P.O. Box 97, Auxvasse, MO 65231. For questions about the contest, email [jenny@catchphrasepr.com](mailto:jenny@catchphrasepr.com) or call 573-837-4741. More information is online at [www.ktis.net](http://www.ktis.net).

## BOARD OF DIRECTORS & EXCHANGES

### President

Doug Lensing, Rhineland

### Vice-President

Eugene Richards, Tebbetts

### Secretary/Treasurer

Mike Love, Auxvasse

Jim Hughes, Hatton

Gene Eldringhoff, Big Spring

Danelle Uebinger, At Large: Northern

Glen Horstman, At Large: Southern

Henry Lindemann, Mokane

Gene Austin, Williamsburg

General Manager, Tom Young

## FIND YOUR PHONE NUMBER TO WIN!



Get credit for reading The Connection! In each issue, the last four digits of a randomly chosen telephone number will be "hidden" in the text of one of the stories. Find the number, and if it's yours, we'll give you a \$20.00 credit on your Kingdom Telephone bill.

The winning number must be currently active. You will have until the last day of the month in which the newsletter appeared to notify our office. Congratulations to February winners Randall Pohlmann and Lawrence Pezold.

### FOR INFORMATION ABOUT OUR PRODUCTS OR SERVICES:

(573) 386-2241 or (800) 487-4811

**OFFICE HOURS:** Monday-Friday, 9:00 a.m.-5:00 p.m. The business office will be closed on May 31 in observance of Memorial Day.

## FOURTH Q 2009 COMMUNITY GRANTS AWARDED

The final community grants of 2009 were awarded as follows:

- Auxvasse Police Department: purchase of an Automatic External Defibrillator for victims of cardiac arrest, \$500
- Audrain County 4-H Foundation: rebuild the announcer's stand at the 4-H arena, \$500
- Auxvasse Cemetery PA System Committee: purchase and installation of a PA sound system in the structure at the Auxvasse Cemetery, \$500

The next application deadline is June 30.



Installer/Repairman Shawn Gilman and Auxvasse Chief of Police Kevin Suedmeyer



CSR Dana Myers and Jeanet Minnick of Audrain County 4-H Foundation



Sandy Lavy, OSP Records/911/Mapping and Debbie Atkinson, Auxvasse Cemetery PA System Committee